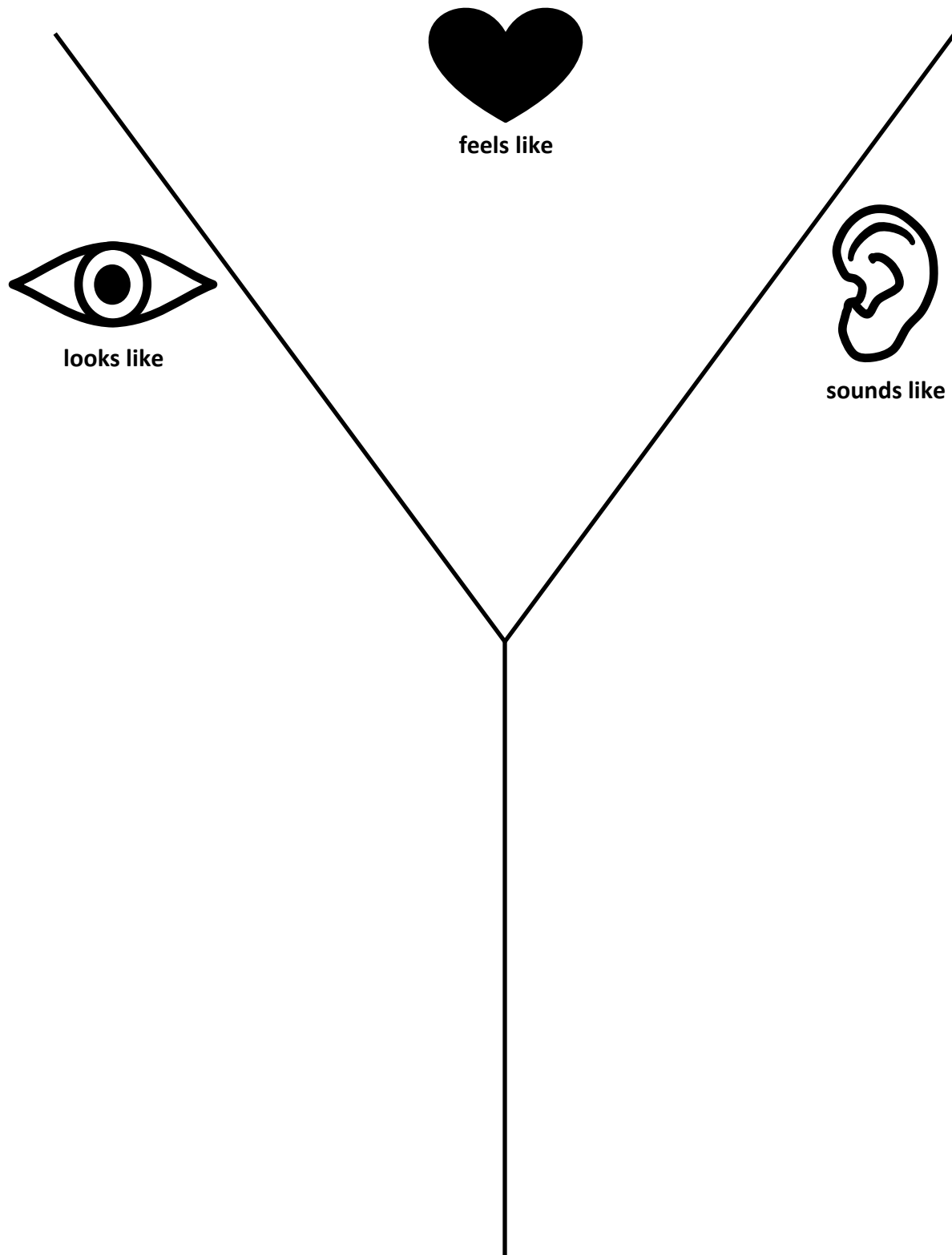


Effective Listener Y-Chart



What do the characteristics of an effective listener look like, feel like, and sound like?